

REPORT REFERENCE NO.	CSCPC/20/4
MEETING	COMMUNITY SAFETY & CORPORATE PLANNING COMMITTEE
DATE OF MEETING	14 OCTOBER 2020
SUBJECT OF REPORT	SAFER TOGETHER PROGRAMME UPDATE
LEAD OFFICER	ACFO GAVIN ELLIS, DIRECTOR OF SERVICE IMPROVEMENT
RECOMMENDATIONS	<i>That the report be noted.</i>
EXECUTIVE SUMMARY	The purpose of this report is to provide the Committee with a high level overview and update on current progress on the Safer Together Programme.
RESOURCE IMPLICATIONS	The Service has reinstated elements of the programme and is currently reviewing the impact of external suppliers and internal resource availability.
EQUALITY RISKS AND BENEFITS ANALYSIS (ERBA)	Each workstream has undertaken equality and risk benefits analysis at the business case stage.
APPENDICES	None.
LIST OF BACKGROUND PAPERS	None.

1. **INTRODUCTION**

- 1.1 The purpose of this report is to provide a high level overview and update of current progress on the Safer Together Programme. At the previous meeting of the Committee on 16 July 2020, it was reported that the Safer Together Programme had not escaped the impacts of the current Coronavirus pandemic, however, supply chains and work has now re-commenced across the Programme and progress is once again being made.
- 1.2 The Safer Together Programme consists of the following key workstreams, namely:
- Service Delivery Operating Model (SDOM);
 - Fleet & Equipment (replacement);
 - Data and Digital Transformation.
 - People Development Workstream
- 1.3 The progress on each of these key workstreams is set out in this report.

2. **KEY ACHIEVEMENTS AND PROGRESS THIS PERIOD**

- ***Service Delivery Operating Model Workstream (SDOM)***

- 2.1. This workstream is made up of a number of strands of work which align to the Fire Authority decisions made in January 2020 following the public consultation. The progress made on each of these strands is described below.
- Pay for Availability (P4A)
- 2.2. On 1 October 2020, the first group of six stations transitioned to the new P4A duty system under voluntary agreement. 89 on-call firefighters moved to the new ways of working and the enhanced terms P4A offers.
- 2.3. The on-call model is important for the Service and paying on-call firefighters by the hour for their availability represents a significant move forward. When combined with other components of the Service Delivery Operating Model, the Service is improving response capability for its communities and creating a sustainable operating model for the future.
- 2.4. The Service will begin work with the second, larger early adopter group in November 2020, preparing them for their transition to P4A on 1 January 2021. Their particular characteristics, along with the experiences of both groups, will help develop and refine the Service's interim P4A solution and enable the creation of a blueprint for rollout across further groups.

Risk Dependent Availability

- 2.5. The project team is also working hard to progress the Risk Dependent Availability approach and is in discussion on the schedule of the roll out and reporting requirements for this piece of work (previously referred to in the consultation as on call at night only). This is also linked to the work being undertaken to move forward with a selective alerting approach which is an enabler for this piece of work, and would allow the Service to be flexible in its call back of on call staff.

Roving Appliance Model

- 2.6. Work is progressing well on the roving appliance model and a three phase approach has now been agreed in principle by the Programme Board. Phase 1 is aiming to roll out in January 2021 and will see the introduction of operational vehicles that will be crewed by utilising latent capacity by reassigning wholetime station based staff over and above standard crewing. They will undertake Prevention, Protection and Risk activity and will offer increased response capability within certain high risk areas.

Removal/replacement of P2 appliances and L4P roll out

- 2.7. The new 4x4 Ford Rangers (L4P) are now successfully on the run at the following stations:
- Bovey Tracey;
 - Okehampton;
 - Tavistock;
 - Dulverton;
 - Princetown;
 - Nether Stowey;
 - Lynton; and
 - Crediton.
- 2.8. The completion of Lynton and Crediton now means the P2 replacement agreed during the consultation is now complete, however, Lynton will also be receiving an All-Terrain Vehicle later in the year to accompany the new L4P.
- 2.9. The replacement of the P3 vehicles with an L4P will be completed by the end of January 2021. The Service is expecting to take receipt of the last 3 Rangers on order during week commencing 4 October 2020 which had been held up previously due to COVID-19 and supply chain issues.

Sale of Budleigh Salterton Station

- 2.10. The station sale went to sealed bids and a sale was agreed. Contracts have been exchanged and the sale is progressing.

Topsham Relocation

- 2.11. This relocation is progressing with planned works on the building that will house the on call at Station 45 Clyst St George commencing during week commencing 4 October 2020. These works will ensure that the on call crew have access to BA cleaning facilities and space for all of their kit and equipment. The relocation of both the move to Middlemoor and Clyst St George are on track for December 2020.

- ***Fleet Replacement Workstream***

Medium Rescue Pump (MRP) replacement

- 2.12. The new chassis are on order and the Project Team is working with E1 (supplier) on the design of the body, stowage and lay out of the crew cab. The team is also working through the procurement process on several of the inventory items required for the new vehicles. It is still anticipated at this point that the Service should be in receipt of the first batch of vehicles in Spring 2021.

All-Terrain Vehicles (ATV) - increased wildfire capability

- 2.13. The Service is now in receipt of all of the new ATV vehicles and these are currently progressing through our workshops to be prepared for roll out between November 2020 and January 2021.

Asset Management

- 2.14. Whilst phase 1 of this project is progressing which would see the upgrade to functionality in the system that manages our fleet, the team is currently experiencing a slight delay in the roll out whilst they await the suppliers resolution to an issue in the system which was highlighted during robust user acceptance testing. The team are currently awaiting an update on timescales to complete the roll out from the supplier and a further update will be provided on this project once that is known.

- ***Data and Digital Workstreams***

- 2.15. The Management of Risk Information (MORI) project development is now progressing again following its pause due to COVID 19 and Business Continuity. The first of the applications that will be complete will be for the MORI protection app which will enable increased capability in case management of the Service's business safety activity. Work also continues to enhance and develop a tool to aid in visualising the Service's view of dynamic risk.
- 2.16. To support all of this work, digital transformation of our data architecture continues to ensure that, in future, the Service can have confidence in a consistent approach to determining risk across all operational areas of the business.

- **People Development Workstream**

- 2.17 Within this workstream the team are currently concentrating on development of the Watch Manager (WM) log book, which will be released to WM cohort, followed by a version for each rank and support staff (linked to PPD). Talent pool concept has also been developed and will be used as part of the upcoming Area Manager process. Finally work to explore apprenticeship for leadership and management at all levels is also in progress. All of this work aligns to moving forward our People Strategy.

3. **CURRENT RISKS**

- 3.1. Whilst progress continues across the Programme, there is a risk from either:
- A local or national lockdown being imposed; or
 - Test and trace begins to affect the workforce both internally or externally.
- 3.2. This could impact through the contractors and suppliers the Service is reliant on, potentially affecting timescales moving forward. The Service continues to be in constant communication with our suppliers and monitors the situation in respect of the workforce internally through the Recovery team processes.

ACFO GAVIN ELLIS
Director of Service Improvement